

DATE: September 5, 2023
TO: 911 Emergency Response Advisory Committee
FROM: Cody Shadle, City of Reno Public Safety Dispatch Manager
shadlec@reno.gov
SUBJECT: CITY OF RENO PUBLIC SAFETY DISPATCH request to reimburse the costs associated with three (3) attendees at the HPSUG (Hexagon Public Safety User's Group) 2023 Conference, not to exceed \$7,500.00. A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with three (3) attendees at the HPSUG (Hexagon Public Safety User's Group) 2023 Conference, not to exceed \$7,500.00.

SUMMARY

RENO PUBLIC SAFETY DISPATCH: request to reimburse the costs associated with three (3) attendees at the HPSUG (Hexagon Public Safety User's Group) 2023 Conference, not to exceed \$7,500.00. A review, discussion and possible action to approve, deny, or otherwise modify a request to reimburse the costs associated with three (3) attendees at the HPSUG (Hexagon Public Safety User's Group) 2023 Conference, not to exceed \$7,500.00.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholders are the area Primary Public Safety Answer Points (PSAP) – City of Reno Public Safety Dispatch, City of Sparks Emergency Communications and the Washoe County Sheriff's Office Communications.

PREVIOUS ACTION & BACKGROUND

On February 10th, 2022 the 9-1-1 Emergency Response Advisory Committee approved funding for the City of Reno Public Safety Dispatch for the costs associated with sending two (2) attendees to vendor based training at the 2022 Central Square Conference for a cost not to exceed \$7,060.00.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

The 2023 HPSUG Conference is being held in Plano, Texas. Conference registration is \$599.00 per person, airfare is approximately \$525.78. per person round trip, per diem/meals, travel to and from the hotel, and incidental expenses are approximately \$320.00 per person, per person round trip and lodging is approximately \$920.00 per person, for an approximate total of \$2,364.78 per person. The cost for a rental car will be added to one attendee's request, for an approximate cost of \$372.34, for an approximate total of \$2,737.12 for this attendee.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse the costs associated with three (3) attendees at the HPSUG (Hexagon Public Safety User's Group) 2023 Conference, not to exceed \$7,500.00. A review, discussion and possible action to approve, deny, or otherwise modify a request to reimburse the costs associated with three (3) attendees at the HPSUG (Hexagon Public Safety User's Group) 2023 Conference, not to exceed \$7,500.00.

POSSIBLE MOTION

Move to approve the recommendation to reimburse the costs associated with three (3) attendees at the HPSUG (Hexagon Public Safety User's Group) 2023 Conference, not to exceed \$7,500.00. A review, discussion and possible action to approve, deny, or otherwise modify a request to reimburse the costs associated with three (3) attendees at the HPSUG (Hexagon Public Safety User's Group) 2023 Conference, not to exceed \$7,500.00.

City of Reno

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Trip summary

 [Print](#)

Flight

CONFIRMATION #
294ZKY

NOV 5 - 9
RNO  DAL

FLIGHT TOTAL
\$525.78

 Add a car



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Dallas (Love Field)**

*Taxes and fees excl. Terms apply.



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Dallas

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11/05/2023

CHECK-OUT

11/09/2023

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Offer ends 8/28/2023. The account information is only an estimate for a specific point in time. Please reference your Rapid Rewards® account for the most up-to-date information.

CURRENT POINTS BALANCE	0
ESTIMATED POINTS EARNED ON THIS TRIP	0
POINTS EARNED WITH NEW CREDIT CARD OFFER	120,000
ESTIMATED TOTAL POINTS	120,000

Feedback

11/5 - Dallas (Love Field)



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*Download the Southwest app to view movies and on-demand content. Inflight messaging only allows access to iMessage and WhatsApp. Apps must be downloaded before the flight.

NOV 5 - 9

Reno/Tahoe, NV to Dallas (Love Field), TX

Confirmation # **294ZKY**

Internal Reference # none

PASSENGERS

EST. POINTS

EXTRAS

FARE

Elaina C Hooper

+ 2,666 PTS

Wanna Get Away

Rapid Rewards® number >
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Departing 11/23 Sunday

Wanna Get Away (Passenger x1) **\$284.03**

DEPARTS 7:10 AM **RNO**
Reno/Tahoe, NV - RNO

FLIGHT 3072
SCHEDULED AIRCRAFT
Boeing 737-800
Subject to change

ARRIVES 8:40 AM **LAS**
Las Vegas, NV - LAS

TRAVEL TIME **1hr 30min**

stop 1: Las Vegas, NV - LAS

DEPARTS 9:25 AM **LAS**
Las Vegas, NV - LAS

FLIGHT 2284
SCHEDULED AIRCRAFT
Boeing 737-800
Subject to change

ARRIVES 2:00 PM **DAL**
Dallas (Love Field), TX - DAL

TRAVEL TIME **2hr 35min**

SUBTOTAL **\$284.03**

Returning 11/9/23 Thursday

Wanna Get Away (Passenger x1) **\$160.04**

DEPARTS 1:40 PM **DAL**
Dallas (Love Field), TX - DAL

FLIGHT 489
SCHEDULED AIRCRAFT
Boeing 737-700
Subject to change

ARRIVES 3:10 PM **BUR**
Burbank, CA - BUR

TRAVEL TIME **3hr 30min**

stop 1: Burbank, CA - BUR

DEPARTS 3:45 PM **BUR**
Burbank, CA - BUR

FLIGHT 1788
SCHEDULED AIRCRAFT
Boeing 737-700
Subject to change

ARRIVES 5:10 PM **RNO**
Reno/Tahoe, NV - RNO

TRAVEL TIME **1hr 25min**

SUBTOTAL **\$160.04**

Feedback

Taxes & fees

\$81.71

Flight total

\$525.78

Icon legend

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Helpful Information:

- Starting July 1, 2023 (12:00 a.m. CT), for Wanna Get Away® or Wanna Get Away Plus™ reward travel reservations (booked with points): If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation. For Anytime or Business Select® reward travel reservations: the points used for booking will be redeposited to the purchaser's Rapid Rewards® account, and any taxes and fees associated with the reward travel reservation will be converted into a Transferable Flight Credit™ for future use.
- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards points, your points balance may not immediately update in your account.
- REAL ID Requirement:** Do you have a REAL ID? Beginning May 7, 2025, you will need a state-issued REAL ID compliant license or identification card, or another acceptable form of ID (such as a U.S. Passport), to fly within the United States. Visit www.tsa.gov for a list of acceptable forms of ID and additional information regarding REAL ID requirement.

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Dallas

CHECK-IN

CHECK-OUT

Sun, Nov 5, 2023

Thu, Nov 9, 2023

ROOMS ADULTS CHILDREN

1 1 0

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Feedback

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- ✓ Your points don't expire

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Payment summary

PAYMENT INFORMATION

AMOUNT PAID



MasterCard 5436
XXXXXXXXXXXX5436
Expiration: 12/24

CARD HOLDER
Micah Shadle

BILLING ADDRESS
PO Box 1900
Reno, NV US 89505

\$525.78

Total charged

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Get ready to enjoy two bags for the price of none*, no fees to change your flight**, and some Southwest® love.

*First and second checked bags. Weight and size limits apply. **Fare difference may apply.

SUBTOTAL

\$444.07

TAXES & FEES

\$81.71

TOTAL DOLLARS

\$525.78

[Show price breakdown](#)

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City of Reno

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Trip summary

Print

✈ Flight

CONFIRMATION #
293RVZ

NOV 5 - 9
RNO ✈ DAL

FLIGHT TOTAL
\$525.78

🚗 Add a car



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*Taxes and fees excl. Terms apply.



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11/05/2023

CHECK-OUT

11/09/2023

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CURRENT POINTS BALANCE	0
ESTIMATED POINTS EARNED ON THIS TRIP	0
POINTS EARNED WITH NEW CREDIT CARD OFFER	120,000
ESTIMATED TOTAL POINTS	120,000

Feedback

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*Download the Southwest app to view movies and on-demand content. Inflight messaging only allows access to iMessage and WhatsApp. Apps must be downloaded before the flight.

NOV 5 - 9

Reno/Tahoe, NV to Dallas (Love Field), TX

Confirmation # **293RVZ**

Internal Reference # none

PASSENGERS

EST. POINTS

EXTRAS

FARE

Sara Skroch

+ 2,666^{PTS}

Wanna Get Away

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Add Known Traveler # / Redress # >

Special Assistance >



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Departing 11/5/23 Sunday

Wanna Get Away **\$284.03**
(Passenger x1)



DEPARTS **7:10 AM**

RNO

Reno/Tahoe, NV - RNO

FLIGHT **3072**

SCHEDULED AIRCRAFT
Boeing 737-800
Subject to change

ARRIVES **8:40 AM**

LAS

Las Vegas, NV - LAS

TRAVEL TIME
1hr 30min

stop 1: Las Vegas, NV - LAS



DEPARTS **9:25 AM**

LAS

Las Vegas, NV - LAS

FLIGHT **2284**

SCHEDULED AIRCRAFT
Boeing 737-800
Subject to change



ARRIVES **2:00 PM**

DAL

Dallas (Love Field), TX - DAL

TRAVEL TIME
2hr 35min

SUBTOTAL
\$284.03

Returning 11/9/23 Thursday

Wanna Get Away **\$160.04**
(Passenger x1)



DEPARTS **1:40 PM**

DAL

Dallas (Love Field), TX - DAL

FLIGHT **489**

SCHEDULED AIRCRAFT
Boeing 737-700
Subject to change

ARRIVES **3:10 PM**

BUR

Burbank, CA - BUR

TRAVEL TIME
3hr 30min

stop 1: Burbank, CA - BUR



DEPARTS **3:45 PM**

BUR

Burbank, CA - BUR

FLIGHT **1788**

SCHEDULED AIRCRAFT
Boeing 737-700
Subject to change



ARRIVES **5:10 PM**

RNO

Reno/Tahoe, NV - RNO

TRAVEL TIME
1hr 25min

SUBTOTAL
\$160.04

Feedback

Taxes & fees

\$81.71

Flight total

\$525.78

Icon legend

WiFi available | Live TV available | Change planes

Helpful Information:

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WHERE ARE YOU HEADED?

Dallas

CHECK-IN

CHECK-OUT

Sun, Nov 5, 2023

Thu, Nov 9, 2023

ROOMS

ADULTS

CHILDREN

1

1

0

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Feedback

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Points don't expire as long as you have flight-earning or partner-earning activity every 24 months. All Rapid Rewards rules and regulations apply.

Payment summary

PAYMENT INFORMATION

AMOUNT PAID



MasterCard 5436
XXXXXXXXXXXX5436
Expiration: 12/24

CARD HOLDER
Micah Shadle

BILLING ADDRESS
PO Box 1900
Reno, NV US 89505

\$525.78

Total charged

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*First and second checked bags. Weight and size limits apply. **Fare difference may apply.

SUBTOTAL	\$444.07
TAXES & FEES	\$81.71
TOTAL DOLLARS	\$525.78

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- Free Live TV***

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11/5 - Dallas (Love Field)



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Learn more

*Download the Southwest app to view movies and on-demand content. Inflight messaging only allows access to iMessage and WhatsApp. Apps must be downloaded before the flight.

NOV 5 - 9

Reno/Tahoe, NV to Dallas (Love Field), TX

Confirmation # **2927CD**

Internal Reference # none

PASSENGERS	EST. POINTS	EXTRAS	FARE
Micah Cody Shadle Rapid Rewards® number > Add Known Traveler # / Redress # > Special Assistance >	+ 2,666 PTS	—	Wanna Get Away



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Departing 11/5/23 Sunday

DEPARTS 7:10 AM RNO
Reno/Tahoe, NV - RNO

ARRIVES 8:40 AM LAS
Las Vegas, NV - LAS

stop 1: Las Vegas, NV - LAS

DEPARTS 9:25 AM LAS
Las Vegas, NV - LAS

ARRIVES 2:00 PM DAL
Dallas (Love Field), TX - DAL

FLIGHT **3072**
SCHEDULED AIRCRAFT
Boeing 737-800
Subject to change

TRAVEL TIME
1hr 30min



FLIGHT **2284**
SCHEDULED AIRCRAFT
Boeing 737-800
Subject to change

TRAVEL TIME
2hr

Wanna Get Away \$284.03
(Passenger x1)

Feedback

Southwest

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Returning 11/9/23 Thursday

DEPARTS 1:40 PM DAL
Dallas (Love Field), TX - DAL

FLIGHT **489**
SCHEDULED AIRCRAFT
Boeing 737-800
Subject to change

<p>ARRIVES 3:10 PM</p> <p>stop 1: Burbank, CA - BUR</p> <p>DEPARTS 3:45 PM</p> <p>ARRIVES 5:10 PM</p>	<p>BUR Burbank, CA - BUR</p> <p>BUR Burbank, CA - BUR</p> <p>RNO Reno/Tahoe, NV - RNO</p>	<p>TRAVEL TIME 3hr 30min</p> <p>FLIGHT 1788  </p> <p>SCHEDULED AIRCRAFT Boeing 737-700 <i>Subject to change</i></p> <p>TRAVEL TIME 1hr 25min</p>	<p>SUBTOTAL \$160.04</p> <p>Taxes & fees \$81.71</p> <p>Flight total \$525.78</p>
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Icon legend

 WiFi available |  Live TV available |  Change planes

Helpful Information:

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NOV 5 - 9

Alamo, Mid-size - Dallas (Love Field), TX (DAL)

Confirmation # 1652871063COUNT

Internal Reference # none

DRIVER

Micah Shadle

Car details

PICK-UP
11/5/23 2:30PM

DAL
Dallas (Love Field), TX

RETURN
11/9/23 12:00PM

DAL
Dallas (Love Field), TX



Pick-up instructions

- Rental counter is located outside of the airport terminal
- Shuttle is provided



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RATE BREAKDOWN

4 days at \$72.17

MILEAGE

Unlimited

BASE RATE

\$288.68

Taxes & fees

\$83.66

Estimated car total

\$372.34

Due at car return. Excludes rental car extras.

Car policies

- The minimum rental age is 25 years old on most rentals.
- All drivers must have a major credit card and a valid driver's license in the driver's name.
- Additional taxes, surcharges, or fees may apply.

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Dallas

CHECK-IN

Sun, Nov 5, 2023

CHECK-OUT

Thu, Nov 9, 2023

ROOMS

1

ADULTS

1

CHILDREN

0

Search

Feedback

Payment summary

PAYMENT INFORMATION



MasterCard 5436
XXXXXXXXXXXX5436
Expiration: 12/24

CARD HOLDER
Micah Shadle

BILLING ADDRESS
**PO Box 19
Reno, NV**

AMOUNT PAID

Total charged

Southwest

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*First and second checked bags. Weight and size limits apply. **Fare difference may apply.

SUBTOTAL	\$444.07
TAXES & FEES	\$81.71
TOTAL DOLLARS	\$525.78

[Show price breakdown](#)

ESTIMATED TOTAL REMAINING
(Due at car return)

\$372.34

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*Weight and size limits apply. **Fare difference may apply. ***Limited time. Where available.

Feedback

Southwest

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Hexagon Public Safety Users Group Conference 2023

November 5, 2023 - November 10, 2023

Your reservation is complete!

Thank you for booking!



Hilton Dallas/Plano Granite Park

5805 Granite Parkway
Plano, TX 75024, UNITED STATES
dalpg-salesadm@hilton.com

HOTEL REWARDS PROGRAM



[Click here to Join Hilton Honors](#)

> 1 King Bed

Edit

Cancel

Add to calendar

Acknowledgement number: 2XMJZXTB

CHECK-IN

CHECKOUT

Sun, Nov 5, 2023

Thu, Nov 9, 2023

Guests

Sara Skroch



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Hexagon Public Safety Users Group Conference 2023

November 5, 2023 - November 10, 2023

Your reservation is complete!

Thank you for booking!



Hilton Dallas/Plano Granite Park

5805 Granite Parkway
Plano, TX 75024, UNITED STATES
daipg-salesadm@hilton.com

HOTEL REWARDS PROGRAM



[Click here to Join Hilton Honors](#)

> 1 King Bed

[Edit](#)

[Cancel](#)

[Add to calendar](#)

Acknowledgement number: 243372FD

CHECK-IN

CHECKOUT

Sun, Nov 5, 2023

Thu, Nov 9, 2023

Guests

Elaina Hooper



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[Show details](#)



Summary Post Registration 

Log Out

HPSUG 2023

NOV 6-9, 2023

Hilton Dallas/Plano Granite Park

8:00 AM-4:00 PM

🕒 Viewing in Central America
Time Adjust

5805 Granite Parkway
Plano, TX 75024

Congratulations, you are now registered!

Your Confirmation Number is:

QCNLWYJ6P56

You will receive an email with your registration details.

Add to Calendar

Administration / Operations

Is your agency:

Prefer not to answer

Does your agency have a policy that would restrict you from accepting a prize or giveaway during the conference?

No

Agenda

Item

Price

Admission Item

2023 Event Registration

\$599.00

See you in...

69

DAYS

15

HOURS

50

MINUTES

18

SECONDS

Modify Registration

Cancel Registration

cvent

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